

Ivybridge Community College

Career of the Week



Autumn Term

Job Title: Cabin Crew

Salary: £15,000 - £30,000 (experienced)

Working Hours: 30-40 hours per week, you may work evenings / weekends / away from home

How Can I Get There? / Routes of Entry:

- College / Sixth Form
- Apprenticeship
- Direct Application to Airlines (you must be over 18 years of age)

Local Providers:

- Ivybridge Community College and other Sixth Forms
- City College, Plymouth (Travel & Tourism Diploma)
- Exeter College

Skills Required:

- Customer service skills for working with passengers
- Excellent verbal communication skills (a foreign language could be helpful)
- Patience and the ability to remain calm in stressful situations
- To enjoy working with other people
- Knowledge of public safety and security
- The ability to accept criticism and work well under pressure
- Sensitivity and understanding for dealing with customers' needs
- A desire to help people and a friendly manner
- To be able to carry out basic tasks on a computer or hand-held device
- Pass a medical check (some airlines require an ability to swim)

Employers in the South West:

- Tui
- Ryanair
- Jet2
- Skybus
- Aer Lingus

Progression:

With experience you could get promoted to Supervisor or Senior Air Cabin Crew. You could also work within the airport, in more senior roles such as Cabin Crew Trainer, Recruiter, Passenger Services, Marketing or Sales.