



DEVON &
SOMERSET
FIRE & RESCUE SERVICE

CAREERS
WITH
DEVON & SOMERSET
FIRE & RESCUE SERVICE



Devon & Somerset Fire & Rescue Service (DSFRS) is the largest non-metropolitan fire and rescue service in England.

We have 85 fire stations, the second largest number in England and around 2,000 staff.





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It's not just about
putting out fires

- educating young drivers to prevent accidents and injuries
- rescuing people from road traffic collisions
- keeping our communities safe from fire and other dangers with home safety checks
- supporting the ambulance service with medical emergencies
- educating children in road and fire safety through school visits and community events
- rescuing people from fast flowing water and protecting properties from flood damage
- making people safer in their places of work by advising business owners on fire safety regulations
- rescuing people from height and confined spaces
- providing specialist animal rescue services



Wholetime Firefighter
On-call Firefighter
Control Staff
Support Staff

Our staff, be it an operational firefighter or a member of our support staff work together to provide the highest standard of service to the community.



We are proud to help
We are honest
We are respectful
We are working together

If you are applying for a vacancy with the Service, it is important that you read and understand the Core Values



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Being a Firefighter

Firefighters often work in challenging, unpleasant conditions, work long hours, carry out drills and repetitive tasks and deal with people who are in distress.

Firefighters see people on possibly the worst day of their lives; when their home is on fire or they are trapped in a car or their partner or loved one is seriously ill.

Every action you take and every decision you make will affect both them and the rest of your team.

It can be a highly rewarding role; knowing that you have helped to protect someone from injury or worse or helped to protect a property from damage.





Working with others
Working as part of a team
Commitment to development
Commitment to excellence
Commitment to diversity and integrity
Openness to change
Confidence and resilience
Effective communication
Problem solving
Situational awareness
Physical and mental strength
Courage and compassion
Able to follow orders in a stressful or emergency situation
Able to use your initiative
Ability to work at heights and in confined spaces



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Recruitment process

Stage one: register interest, realistic job preview, eligibility check

Stage two: online tests

Stage three: fitness and swimming test

Stage four: practical assessment -

Stage five: presentation and interview

Stage six: medical assessment

Stage seven: references





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What is an on-call firefighter?

On-call firefighters will have other occupations, but when the call comes they drop whatever they are doing

They attend the full range of incidents including fires, floods, road traffic collisions, chemical spills and more.

On-call firefighters only attend the fire station when they have received an emergency callout.

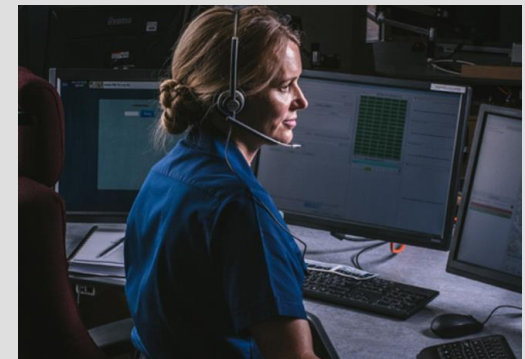
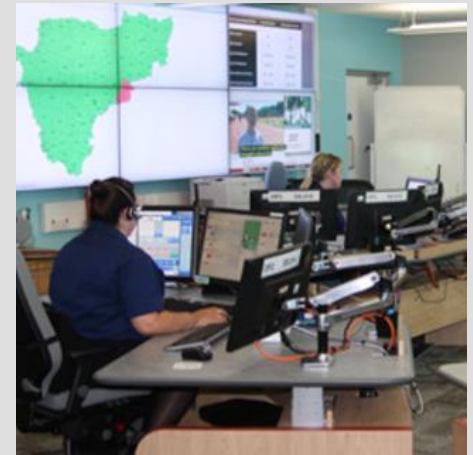
Each on-call firefighter carries a pocket pager, which is activated when they are needed and they have a maximum of five minutes to report to the fire station





Our Control Staff are the first point of contact for your emergency and are on hand to answer your **999** calls. They are responsible for

- acceptance of emergency and non-emergency calls from a range of sources
- mobilising of resources. i.e firefighters and equipment
- maintaining communication throughout an incident
- mobilising additional resources as required
- maintaining a database of information on fire and rescue service operational resources
- liaising with other emergency and non-emergency agencies





1. Application

2. Assessments

- > Typing test
- > Aptitude Test
- > Pre- learning test
- > On-line verbal reasoning
- > Practical assessment

3. Interview

4. Medical

5. References



Recruitment

IT

Business Safety
Technician

Home Safety
Technician

Education
Advocate

HR

Vehicle
management

Road Safety
Advocate

Media and
communications

Data Analyst

Admin
assistant